

Forensic Triage of a Windows System running the Backdoored 3CX Desktop App

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Blog

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As you've seen there have been a number of reports ([CrowdStrike](#), [SentinelOne](#), [Trend Micro](#), [Symantec](#), [Volexity](#), [Huntress](#)) of a supply chain compromise of 3CX, which produces VOIP phone software.

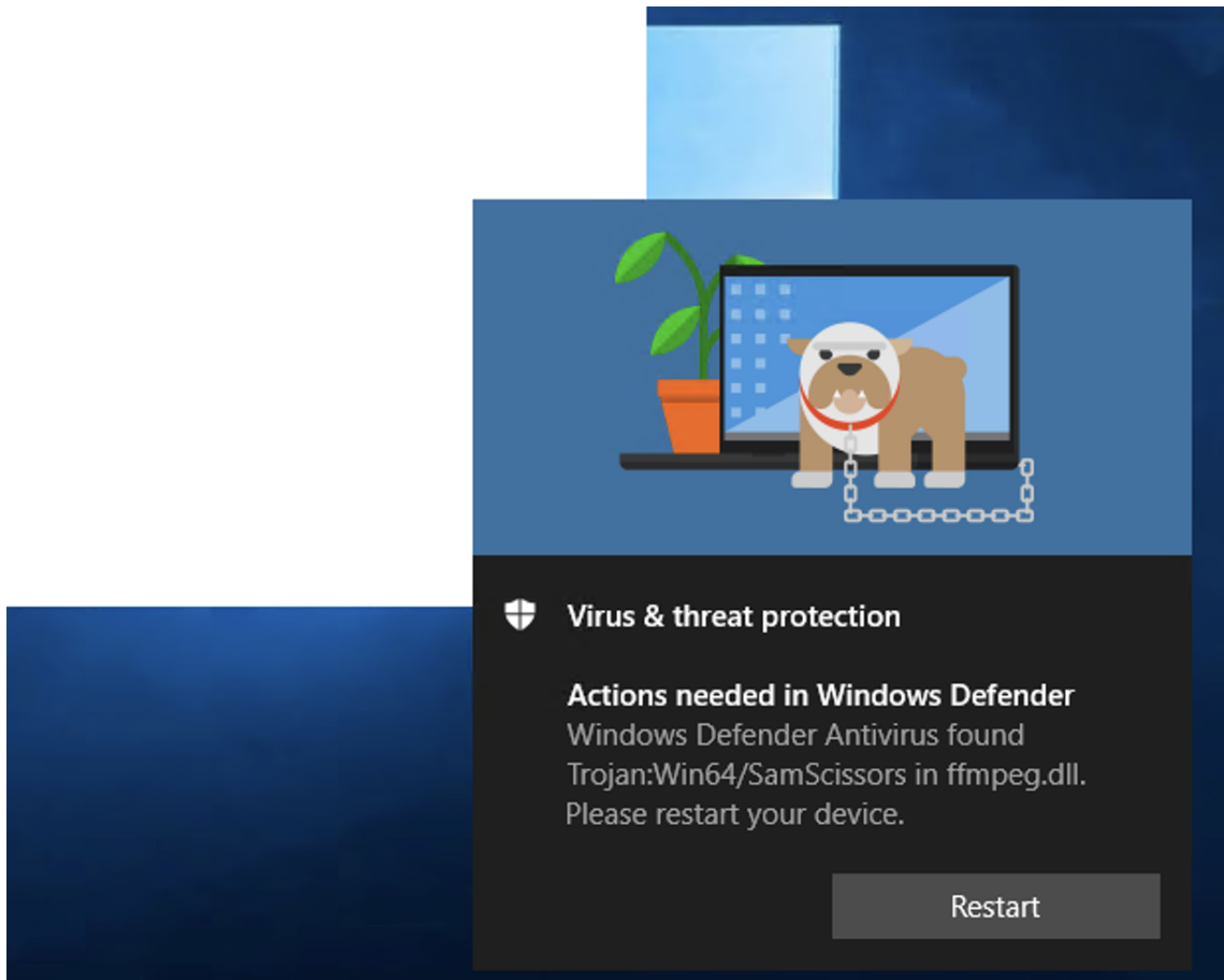
Below we have performed a quick triage forensic investigation of a system we have installed the backdoored installer on. We have also supplied Yara rules for the components under a friendly Apache License (at the bottom) to help you hunt for compromised systems.

Note that our data-set will be missing data you will find on a real compromised system, as the download chain (from [Github](#)) is now broken due to a successful taken down request. We deployed the final stage credential theft tool ([d3dcompiler_47.dll](#)) manually via rundll32 calling each available exported module. There is also a [sleep function](#) to delay the secondary payload. So results may vary a bit from what you will find on a real system!

We have performed the analysis of the system using [Cado Response](#) but the results and approach should be transferable.

Installing 3CX

We installed a known-compromised version of 3CX ([3CXDesktopApp-18.12.416.msi](#)). After the installation completed successfully, Windows defender detected a malicious component ([ffmpeg.dll](#)) as [Win64/SamScissors](#):



Which you can see in the Windows Defender event logs as expected:

Timestamp	Evidence name	Malicious	Other
11:02:54 • Event.Time	snap-0dc4d1ee6b55a24ef	Windows Defender Malware Detected	[1117 / 0x45d] <EventData_Action ID>2<EventData_Action ID> <EventData_Action Name>Quarantine <EventData_Action Name> <EventData_Additional Actions ID>8<EventData_Additional Actions ID> <EventData_Additional Actions String>To finish removing malware and other potentially unwanted soft...
11:02:54 • Content.Modification.Time • Last.Access.Time • Change.Time	snap-0dc4d1ee6b55a24ef	-	/ProgramData/Microsoft/Windows Defender/Quarantine

Event information

```

Filename: /Windows/System32/winevt/Logs/Microsoft-Windows-Windows Defender%4Operational.evtx
Timestamp: 1680170574
Source: EVT
[1117 / 0x45d]
EventData
  Action ID: 2
  Action Name: Quarantine
  Additional Actions ID: 8
  Additional Actions String: To finish removing malware and other potentially unwanted software, restart the device.
  Category ID: 8
  Category Name: Trojan
  Detection ID: {5180B647-5060-4356-AE1F-C6F3559EEAC2}
  Detection Time: 2023-03-30T10:02:39.455Z
  Detection User: EC2AMAZ-S0244TN\Administrator
  Engine Version: AM: 1.1.20100.6, NIS: 1.1.20100.6
  Error Code: 0x00000000
  Error Description: The operation completed successfully.
  Execution ID: 1
  Execution Name: Suspended
  FWLink: https://go.microsoft.com/fwlink/?linkid=37020&name=Trojan:Win64/SamScissors&threatid=2147843743&enterprise=0
  Origin ID: 1
  Origin Name: Local machine
  Path: file:_C:\Users\Administrator\AppData\Local\Programs\3CXDesktopApp\app\ffmpegpeg.dll
  Post Clean Status: 0
  Pre Execution Status: 0
  Process Name: C:\Users\Administrator\AppData\Local\Programs\3CXDesktopApp\app\3CXDesktopApp.exe
  Product Name: Microsoft Defender Antivirus
  Product Version: 4.18.2301.6
  Remediation User: NT AUTHORITY\SYSTEM
  Security intelligence Version: AV: 1.385.50.0, AS: 1.385.50.0, NIS: 1.385.50.0
  Severity ID: 5
  
```

Looking down in the timeline, we see a suspicious file being created on disk (dcwfkme.sys)

11:02:54 • Content.Modification.Time • Creation.Time • Last.Access.Time • Metadata.Modification.Time	snap-0dc4d1ee6b55a24ef	-	/ProgramData/Microsoft/Windows Defender/Scans/History/RemCheck/DFC0AD49972E93BA9ED21F3A73ABDC8E
11:02:54 • Content.Modification.Time • Creation.Time • Last.Access.Time • Metadata.Modification.Time	snap-0dc4d1ee6b55a24ef	-	/Windows/System32/drivers/dcwfkme.sys
11:02:54 • Content.Modification.Time • Creation.Time • Last.Access.Time • Metadata.Modification.Time	snap-0dc4d1ee6b55a24ef	-	/ProgramData/Microsoft/Windows Defender/Scans/RebootActions

Which we can see on disk:

11:02:54 • Content.Modification.Time • Creation.Time • Last.Access.Time • Metadata.Modification.Time	snap-0dc4d1ee6b55a24ef	-	/ProgramData/Microsoft/Windows Defender/Scans/History/RemCheck/DFC0AD49972E93BA9ED21F3A73ABDC8E
11:02:54 • Content.Modification.Time • Creation.Time • Last.Access.Time • Metadata.Modification.Time	snap-0dc4d1ee6b55a24ef	-	/Windows/System32/drivers/dcwfkme.sys
11:02:54 • Content.Modification.Time • Creation.Time • Last.Access.Time • Metadata.Modification.Time	snap-0dc4d1ee6b55a24ef	-	/ProgramData/Microsoft/Windows Defender/Scans/RebootActions

However, looking up the hash shows that this is actually a part of Windows Defender's legitimate execution – this is just part of how Microsoft's Boot Time Removal Tool (btr.sys) operates and is a random name. So – let's ignore that one!

So – let's disable Defender and reinstall...

Post Installation

One obvious thing is ffmpeg.dll as discussed and identified already, now viewable on disk:

The screenshot displays the VirusTotal analysis page for a file named `ffmpeg.dll`. The file is 2.68 MB and was last updated on 2023-03-30. The file content shows a batch script that attempts to run in DOS mode and contains obfuscated commands. The security score is 25 out of 69, indicating that 25 security vendors and no sandboxes flagged the file as malicious. The file is categorized as a DLL and is associated with the threat label `trojan.loader/filerepmalware`. The analysis results from various vendors are as follows:

Vendor	Threat Category	Family Label
AhnLab-V3	Trojan.Win.Loader.C5403102	FileRepMalware [Misc]
AVG	FileRepMalware [Misc]	TR/Agent.aotn
CrowdStrike Falcon	Win/malicious_confidence_100% (W)	Win64/Agent.CFM
F-Secure	Trojan:W32/Agent.DWJD	Win32.Trojan.Agent.SKHRV

Browsing to the folder level of ffmpeg.dll, we see a few other key files:

Path	Modified	Created
locales	30/03/2023, 11:04:47	30/03/2023, 11:04:47
resources	30/03/2023, 11:04:48	30/03/2023, 11:04:47
3CXDesktopApp.VisualElementsManifest.xml	13/03/2023, 08:25:48	30/03/2023, 11:04:47
3CXDesktopApp.exe	13/03/2023, 08:32:14	30/03/2023, 11:04:46
LICENSE	13/03/2023, 08:31:56	30/03/2023, 11:04:47
LICENSES.chromium.html	13/03/2023, 08:31:56	30/03/2023, 11:04:47
Update.exe	13/03/2023, 08:25:48	30/03/2023, 11:04:48
chrome_100_percent.pak	13/03/2023, 08:31:56	30/03/2023, 11:04:47
chrome_200_percent.pak	13/03/2023, 08:31:54	30/03/2023, 11:04:47
d3dcompiler_47.dll	13/03/2023, 08:31:54	30/03/2023, 11:04:47
ffmpeg.dll	13/03/2023, 08:31:54	30/03/2023, 11:04:47

Ffmpeg.dll we have spoken about and is used to side-load encoded data from the other file in the folder – d3dcompiler_47.dll.

Download

Details

Filesize	4.93 MB
Accessed	2023-03-30 - 10:04:47.000Z
Modified	2023-03-13 - 08:31:54.000Z
Created	2023-03-30 - 10:04:47.000Z
SHA256	11be1803e2e307b647a8a7e02d128335c448ff741bf06bf52b332e0bbf423b03
External Resources	OTX , VirusTotal

File Content

```
L!This program cannot be run in DOS mode.
WATAUAVAWH
UVWATAVHH`IE3LeILeHLIpXRH@
USWAUAWHhpHEH
DL$ SUVWATAWhh3HT$HHMt
@SUVWATAUAVAWHxH
LLhE3LpIHICLELm
FH3HEIE3LeMLeILHIp:W
E3H}LuEDuFuDuDuDuLu
```

Update.exe is used to update the application, and has been seen pulling down the compromised version.

Whilst the analysis above has been performed on a dead disk (in this case for speed an isolated EC2 system) we can also perform a live collection which shows the open files for the 3CX application at the time of collection:

```
{
  "Process ID": 4024,
  "Name": "3CXDesktopApp.exe",
  "Username": "EC2AMAZ-S0244TN\\Administrator",
  "Status": "running",
  "Executable Path": "C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\3CXDesktopApp.exe",
  "Command": "C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\3CXDesktopApp.exe --type=renderer
  --user-data-dir=C:\\Users\\Administrator\\AppData\\Roaming\\3CXDesktopApp --standard-schemes=voipc --enable-sandbox --secure-schemes=voipc --bypasscssp-schemes
  --cors-schemes=voipc --fetch-schemes=voipc --service-worker-schemes=voipc --streaming-schemes --app-user-model-id=9071E5B59CCA4D120EC8D975AF3F02AB
  --app-path=C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\resources\\app.asar --enable-sandbox --disable-gpu-compositing --lang=en-US
  --device-scale-factor=1 --num-raster-threads=4 --enable-main-frame-before-activation --renderer-client-id=5 --launch-time-ticks=2425460972 --mojo-platform-channel-handle=3476
  --field-trial-handle=1788,i,9451186906623983216,18335434549958381186,131072 --disable-features=SpareRendererForSitePerProcess,WinRetrieveSuggestionsOnlyOnDemand /prefetch:1",
  "Parent ID": 5228,
  "Creation Time": "2023-03-30 10:04:50",
  "Open Files": "C:\\Users\\Administrator\\AppData\\Local\\Temp\\ceb840b3-c1cf-4185-9434-7519d84734bb.tmp C:\\Windows\\Fonts\\arialbd.ttf
  C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\chrome_200_percent.pak
  C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\locales\\en-US.pak C:\\Windows\\Fonts\\arialbi.ttf
  C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\resources.pak C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\v8_context_snapshot.
  bin C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\icudtl.dat C:\\Windows\\System32\\en-US\\mswsock.dll.mui C:\\Windows\\Fonts\\ariali.ttf
  C:\\Windows\\Fonts\\arial.ttf C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\chrome_100_percent.pak C:\\Windows\\Fonts\\arialk.ttf",
  "Connections": "",
  "Mapped Filepaths": "C:\\Windows\\System32\\locale.nls,C:\\Windows\\System32\\user32.dll,C:\\Windows\\Globalization\\Sorting\\SortDefault.nls,
  C:\\Windows\\System32\\en-US\\mswsock.dll.mui,C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app-18.12.416\\v8_context_snapshot.bin,
  C:\\Windows\\System32\\shell32.dll,C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app-18.12.416\\icudtl.dat,
  C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app-18.12.416\\chrome_100_percent.pak,C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app-18.
  12.416\\chrome_200_percent.pak,C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app-18.12.416\\locales\\en-US.pak,
  C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app-18.12.416\\resources.pak,C:\\Windows\\Fonts\\arial.ttf,
  C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\3CXDesktopApp.exe,C:\\Windows\\System32\\UIAutomationCore.dll,C:\\Windows\\System32\\DWrite.dll,
  C:\\Users\\Administrator\\AppData\\Local\\Programs\\3CXDesktopApp\\app\\ffmpeg.dll,C:\\Windows\\System32\\BCP47Langs.dll,C:\\Windows\\System32\\dbghelp.dll,
  C:\\Windows\\System32\\msimg32.dll,C:\\Windows\\System32\\version.dll,C:\\Windows\\System32\\winspool.drv,C:\\Windows\\System32\\dhcpcsvc.dll,C:\\Windows\\System32\\propsys.dll,
  C:\\Windows\\System32\\winhttp.dll,C:\\Windows\\System32\\securl32.dll,C:\\Windows\\System32\\winmmbase.dll,C:\\Windows\\System32\\winmm.dll,C:\\Windows\\System32\\IPHLPAPI.DLL,
  C:\\Windows\\System32\\mswsock.dll,C:\\Windows\\System32\\cryptbase.dll,C:\\Windows\\System32\\sspicli.dll,C:\\Windows\\System32\\userenv.dll,C:\\Windows\\System32\\powprof.dll,
  C:\\Windows\\System32\\kernel.appcore.dll,C:\\Windows\\System32\\msasn1.dll,C:\\Windows\\System32\\profapi.dll,C:\\Windows\\System32\\gdi32full.dll,C:\\Windows\\System32\\cryptsp.
  dll,C:\\Windows\\System32\\win32u.dll,C:\\Windows\\System32\\KernelBase.dll,C:\\Windows\\System32\\msvcpr_win.dll,C:\\Windows\\System32\\ucrtbase.dll,
  C:\\Windows\\System32\\bcryptprimitives.dll,C:\\Windows\\System32\\bcrypt.dll,C:\\Windows\\System32\\cfgmgr32.dll,C:\\Windows\\System32\\windows.storage.dll,
  C:\\Windows\\System32\\crypt32.dll,C:\\Windows\\System32\\sechost.dll,C:\\Windows\\System32\\gdi32.dll,C:\\Windows\\System32\\rpcrt4.dll,C:\\Windows\\System32\\kernel32.dll,
  C:\\Windows\\System32\\advapi32.dll,C:\\Windows\\System32\\shlwapi.dll,C:\\Windows\\System32\\combase.dll,C:\\Windows\\System32\\SHCore.dll,C:\\Windows\\System32\\oleaut32.dll,
  C:\\Windows\\System32\\msvcrt.dll,C:\\Windows\\System32\\nsi.dll,C:\\Windows\\System32\\imm32.dll,C:\\Windows\\System32\\ws_32.dll,C:\\Windows\\System32\\ntdll.dll"
}
```

For now that's it – I was hoping to show the forensic artefacts showing the credential stealing but it hasn't been executed in this environment.

If you'd like to follow along...

If you'd like to try out Cado Response, you can get a [free trial here](#).

Indicators of Compromise and Yara Rules

```

rule APT_Trojan_Win_3CX {
  meta:
    description = "Detects malicious ffmpeg dll used in 3CX supply chain attack"
    author = "[email_protected]"
    date = "2023-03-30"
    license = "Apache License 2.0"
    hash1 = "7986bbaee8940da11ce089383521ab420c443ab7b15ed42aed91fd31ce833896"
    hash2 = "c485674ee63ec8d4e8fde9800788175a8b02d3f9416d0e763360fff7f8eb4e02"
  strings:
    $rout1 = { 4C 8D 4C 24 48 4C 89 F1 4C 89 EA 41 B8 40 00 00 00 FF 15 9C 3E 24
00 85 C0 74 22 4C 89 F0 FF 15 27 8E 3B 00 4C 8D 4C 24 48 45 8B 01 4C 89 F1 4C 89 EA
FF 15 7B 3E 24 00 EB 03 45 31 F6 }
    $rout2 = { 48 8B 05 E2 EA 24 00 48 31 E0 48 89 44 24 28 48 C7 44 24 20 00 00
00 00 81 FA BE FF FF 7F 0F 87 A2 00 00 00 89 D6 48 89 CF 8D 56 40 48 8D 4C 24 20 E8
B3 94 01 00 }
    $rout3 = { 44 0F B6 CD 46 8A 8C 0C 50 03 00 00 45 30 0C 0E 48 FF C1 48 39 C8
}
    $xor = { 33 6A 42 28 32 62 73 47 23 40 63 37 00 }
  condition:
    pe.characteristics & pe.DLL
    and all of them
    and filesize < 3MB
}

```

About Cado Security

Cado Security is *the* cloud investigation and response automation company. The Cado platform leverages the scale, speed and automation of the cloud to effortlessly deliver forensic-level detail into cloud, container and serverless environments. Only Cado empowers security teams to investigate and respond at cloud speed.

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