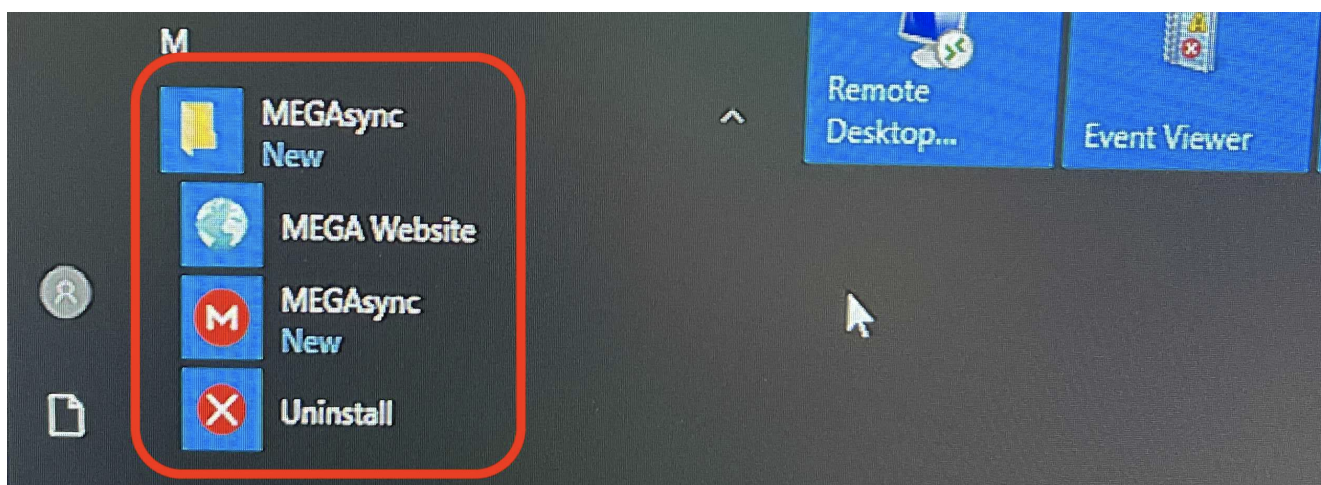


# An Encounter with Ransomware-as-a-Service: MEGAsync Analysis

[blog.reconinfosec.com/megasync-analysis/](https://blog.reconinfosec.com/megasync-analysis/)

Recon's SOC recently responded to an attempted ransomware and extortion attack. It had all the markings of a nightmare scenario: malicious access through the VPN, an external server in the same IP block as the Colonial Pipeline incident, Cobalt Strike flying across the environment, and a system running an unauthorized copy of MEGAsync. We attributed the attack to a Ransomware-as-a-Service (RaaS) threat group, likely DarkSide, REvil, or their affiliates.

Through our initial response, we quickly identified and remediated compromised systems and accounts to contain the malicious activity. No files were encrypted. Our attention then turned toward an important question: what, if any, data was stolen? To answer this question, we turned to the MEGAsync logs. In this post, we'll outline our analysis of these logs so you know what to look for if you find yourself on the wrong side of an extortion attempt.



Uh oh, MEGAsync does not belong here

## What is MEGA?

MEGA is a legitimate cloud backup service that has become a favorite for RaaS threat groups. Their MEGAsync software works how you would expect it: you point it at folders and shared drives and it uploads those files up to the cloud. It installs like any other Windows application. Look for it installed in places like `C:\Users\  
<username>\AppData\Local\MEGAsync\MEGAsync.exe` and `C:\ProgramData\MEGAsync\MEGAsync.exe`.

## MEGA Log Analysis - Compression

MEGAsync's logs are stored in a "logs" folder in the same location as the MEGAsync.exe binary. With the exception of the most recent active log file, the older logs are compressed using gzip. You can decompress the logs using `gunzip -S .log *` or search them as-is using `zcat -f` and `zgrep`.



```
sansforensics@siftworkstation: ~/mega_logs/logs
$ zgrep 'Upload complete' * | wc
263      2348      28165
```

However, this only gives us the filenames, not the full folder path and drives that those files came from. We can identify the full file locations by reading the "Async open finished" events. We believe these events are recorded as the files are queued but are not yet uploaded. These entries are important because they show the specific systems, folders, and files that the attacker targeted.

<pre>\$ zgrep 'Async open finished' * MEGAsync.16.log MEGAsync.16.log MEGAsync.16.log MEGAsync.16.log MEGAsync.16.log MEGAsync.16.log MEGAsync.16.log MEGAsync.16.log</pre>	<p><b>Timestamps</b></p>	<pre>DBG Async open finished: DBG Async open finished: DBG Async open finished: DBG Async open finished: DBG Async open finished: DBG Async open finished: DBG Async open finished: DBG Async open finished:</pre>	<p><b>Full Directory</b> E.g: \\?P:\users\share\file.doc</p>
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**MEGA Log Analysis - Identifying Failed File Uploads**

Just because a file was queued, does not mean the upload was successful. In our case, many files failed to upload after we severed the system's network connection. We can identify these failed uploads by searching the logs for "(UPLOAD) finished with error"

<pre>sansforensics@siftworkstation: ~/mega_logs/logs \$ zgrep '(UPLOAD) finished with error' * MEGAsync.15.log: MEGAsync.15.log: MEGAsync.15.log: MEGAsync.15.log: MEGAsync.15.log: MEGAsync.15.log: MEGAsync.15.log: MEGAsync.15.log: MEGAsync.15.log:</pre>	<p><b>Timestamps</b></p>	<pre>WARN Transfer (UPLOAD) finished with error: Read error File: WARN Transfer (UPLOAD) finished with error: Read error File: WARN Transfer (UPLOAD) finished with error: Read error File: WARN Transfer (UPLOAD) finished with error: Read error File: WARN Transfer (UPLOAD) finished with error: Read error File: WARN Transfer (UPLOAD) finished with error: Read error File: WARN Transfer (UPLOAD) finished with error: Read error File: WARN Transfer (UPLOAD) finished with error: Read error File: WARN Transfer (UPLOAD) finished with error: Read error File:</pre>	<p><b>Filenames</b></p>
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**MEGA Log Analysis - Identifying the Attacker's Account**

An interesting entry appears if you search for "email" or "emails." Though we could not confirm it, the entry appears to reveal the yandex.ru email account that the attacker used to authenticate with MEGA.

```
sansforensics@siftworkstation: ~/mega_logs/logs
$ zgrep "email" *
Timestamp      DBG cs Received 2318: [{"u":"redacted","s":0,"since":redacted,"email":"redacted@yandex.ru","emails":["redacted@yandex.ru"],"penails":[],"name":"Redacted Redacted","k":"Redacted","c":1,"pubk":"Redacted"}]
```

**Conclusion**

Examining the MEGA logs is a useful for investigating data theft and and extortion incidents. If your organization does not have a legitimate business case for MEGA software, consider blocking it. Configure EDR tools to detect or prevent its use. Set up network controls to block connections to its associated domains, such as mega.co.nz, mega.io, and mega.nz.

Tags: [Security](#), [MEGAsync](#)



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