Email tip: Nostalgia is not a question

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This is another special case of <u>Don't forget to ask your question</u>, indeed an even more extreme case of <u>Making some statements and asking for advice isn't a question</u>.

I remember in version X, we used to be able to accomplish Task Q by clicking on W and then selecting X. Now you have to click on Y and select Z.

Nostalgia is not a question, and it isn't actionable.

What is your question? Do you want an explanation of why it changed? Are you looking for a way to change it back? Are you just reminiscing? Or maybe you're congratulating the design team for simplifying the task?

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